

MSIL: COS: NSE&BSE: 2019

06<sup>th</sup> December, 2019

Vice President  
National Stock Exchange of India Limited  
“Exchange Plaza”, Bandra – Kurla Complex  
Bandra (E)  
Mumbai – 400 051

General Manager  
Department of Corporate Services  
BSE Limited  
Phiroze Jeejeebhoy Towers  
Dalal Street, Mumbai – 400 001

**Sub: Press Release**

Dear Sir,

Please find enclosed herewith as Annexure –“A”, a copy of the press release being issued today.

Kindly take the same on record.

Thanking you,

Yours truly,

For **Maruti Suzuki India Limited**



Sanjeev Grover  
Vice President &  
Company Secretary

**MARUTI SUZUKI INDIA LIMITED**

CIN: L34103DL1981PLC011375

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Press Release

**Maruti Suzuki to proactively recall 63,493 Petrol Smart Hybrid variants of Ciaz, Ertiga and XL6 models**

**New Delhi, 6 December 2019:** Keeping in mind customer safety and as a responsible corporate, Maruti Suzuki India Limited today announced to proactively and voluntarily undertake a recall for certain petrol Smart Hybrid (SHVS) variants of Ciaz, Ertiga and XL6 vehicles manufactured between 1<sup>st</sup> January 2019 to 21<sup>st</sup> November 2019.

Recall campaigns are undertaken globally to rectify faults that may be potential safety defects.

The Company will inspect 63,493 vehicles of petrol SHVS of Ciaz, Ertiga and XL6 for a possible issue with the Motor Generator Unit (MGU). A possible defect may have occurred in the MGU during manufacturing by an overseas global part supplier.

In the interest of its customers, Maruti Suzuki has decided to proactively recall the vehicles for inspection and those found OK will be released immediately. Vehicles requiring replacement of faulty part will be retained for part replacement free of cost. Keeping in view customer convenience, Maruti Suzuki dealers may make alternate mobility arrangements in such cases, if required.

Starting 6<sup>th</sup> December 2019 owners of the suspected vehicles under this recall campaign will be contacted by Maruti Suzuki dealers for inspection and replacement of the faulty part.

Customers of suspected vehicles can also visit the Company website [marutisuzuki.com](http://marutisuzuki.com) ([Important Customer Info tab](#)) and fill in the chassis number (MA3 followed by 14 digit alpha-numeric number) on the computer screen to check if their vehicle needs any attention and follow the instructions. The chassis number is embossed on the vehicle ID plate and is also in the vehicle invoice / registration documents.