

MSIL: COS: NSE&BSE: 2020

14th April, 2020

Vice President

National Stock Exchange of India Limited

"Exchange Plaza", Bandra- Kurla Complex

Bandra (E)

Mumbai - 400 051

General Manager

Department of Corporate Services

BSE Limited

Phiroze Jeejeebhoy Towers

Dalal Street, Mumbai- 400 001

Sub: Press Release

Dear Sir,

Please find enclosed herewith as Annexure -"A", a copy of the press release being issued today.

Kindly take the same on record.

Thanking you,

Yours truly,

For **Maruti Suzuki India Limited**



Sanjeev Grover

Vice President &

Company Secretary

MARUTI SUZUKI INDIA LIMITED

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PRESS RELEASE

Maruti Suzuki Cares: Gives preventive tips to customers

New Delhi, April 14, 2020: Maruti Suzuki India has promptly reached out to customers with precautionary steps to prevent car damage during the COVID-19 lockdown. Over 25 million SMSes have been sent to inform customers on tips, which would help them to protect their vehicles. Many customers have been reached out multiple times to reiterate the steps.

Through these advisories the Company urges all proud Maruti Suzuki car owners to follow the tips provided to prevent any damage to their cars. Special advisory has been issued on battery protection, when the vehicle is parked for long duration.

Maruti Suzuki has also announced a series of measures for the extension of warranty and service of customer vehicles.

For customer vehicles, whose free service, warranty and extended warranty are scheduled to end in the period from March 15, 2020 to April 30, 2020 are now being extended up to June 30, 2020.

CAR CARE MANTRAS

Battery Care:
Start the vehicle and keep the engine running in "ON" position once in a month for minimum 15 mins to keep the battery in good condition

For cars with Smart Hybrid tech & Lithium-ion battery: Start vehicle and keep the engine running with Head Lights in "ON" position, for at least 30 minutes once in a month

Car does not start at the first or second attempt; Don't crank the engine for more than 12 secs

Don't immediately race the engine vigorously. It can damage the engine

Keep the engine running at idle rpm for some time. It will allow the engine oil to spread for improved lubrication

Check the fan and A/C belts; Rubber parts can get hard and may crack

Operate your car AC for atleast 1 min; open all windows for faster cooling

Remember to switch off all lights and accessories after engine is switched off to prevent any loss of battery charge

Don't drive with low tyre pressure: Inflate tyres to correct air pressure

There may be initial brake noise: Drive slowly with intermittent brake usage

Hand brake can be disengaged; For automatic vehicle always park in "P" mode

Check the levels of engine oil, coolant, brake and clutch fluids for any leakage

Contact Maruti-On Road Service for any support
Maruti Suzuki's 24x7 call centre at 1800-102-1800 (ARENA) 1800-102-6392 (NEXA)

Maruti Suzuki India wishes you a happy and safe motoring!

	Scheduled to expire between	New expiry date
1. Free Service	March 15, 2020 and April 30, 2020	June 30, 2020
2. Warranty		
3. Extended Warranty		

Maruti Suzuki is fully committed to the safety and well-being of its employees, business partners and customers. The Company will continue to support Government at the Centre and State levels and follow all advisories in combating COVID-19.